

LOST, STOLEN, DESTROYED OR DAMAGED TICKET SEARCH (DRAW-BASED TICKETS ONLY)

CONDITIONS OF SEARCH:

1. You must complete a separate form for each lost, stolen, destroyed or damaged ticket.
2. Please email your form to **lostticketnotice@national-lottery.co.uk** or post it to Player Services, The National Lottery, PO Box 287, Tolpits Lane, Watford WD18 9TT.
3. We must receive your form by 5pm on the 30th day after the relevant draw date. Your claim may not be considered if we don't receive the required information by the deadline stated.
4. When we have received all relevant information, we will, at our discretion, investigate and consider if your claim is valid.
5. Any prize payable as a result of such claim will be paid within a reasonable time after the end of the 180-day claim period for that draw.
6. For full information about lost, stolen, destroyed and damaged tickets, see Rule 10 in the Rules for Draw-Based Games Played at Retailers. The Rules are available on our website at **www.national-lottery.co.uk/games/in-store/rules**

YOUR PERSONAL INFORMATION

The information you provide on this form will be used to investigate your claim. We may require further information from you in order to carry out our investigation and, if your claim is successful, to pay your prize. Your information may be disclosed to our regulator, (The Gambling Commission) legal enforcement agencies or as required by law. For more information on how we collect, store and handle your personal data please read our Privacy Policy which can be found on our website at **www.national-lottery.co.uk/privacy-policy**.

* Has the ticket been: Lost Stolen Destroyed Damaged

Customer Details

* Mr Mrs Miss Ms

First Name

Last Name

Residential Address

Daytime Contact No.

Mobile No.

Email Address

Name and address of the shop where you purchased the ticket

*

Does the store have CCTV? Yes No Unsure

*Compulsory in order to carry out search



* Date of purchase * Time of purchase

How was the ticket purchased? Play Slip Manual
FastPay Card (Please supply FastPay card serial No.)

* Name of the Game
Lotto Lotto Hotpicks Thunderball EuroMillions EuroMillions Hotpicks Set For Life

Draw dates ticket valid for Potential winning draw date and prize amount won

* Number of lines purchased and selected numbers (or Lucky Dip)

Number of lines	Numbers Selected
<input type="text"/>	

Any additional information (including what you believe has happened to the ticket. Please attach an additional sheet if necessary.)

Do you have an image of the ticket? Yes No if yes please give details (below) or enclose a copy

Were other tickets purchased at the same time? Yes No if yes please give details (below)

Were other tickets scanned at the same time? Yes No if yes please give details (below)

* **DECLARATION**

I confirm that:

- To the best of my knowledge and belief all of the information on this form is true and correct
- I am 16 years old or over
- I am the rightful owner of the lost / stolen / destroyed / damaged ticket

Claimant's name

Claimant's signature

Date

* Compulsory in order to carry out search

